

Math + Mandate

Parent Advocacy Agreement & Policy

This Advocacy Agreement and Client Policy is between Math + Mandate and the parent/legal guardian requesting advocacy services for their student.

By booking services with Math + Mandate, the Client acknowledges that they have read, understood, and agreed to all terms and conditions outlined below.

Scope of Services & Limitations

Math + Mandate provides educational advocacy support and document review services for students receiving special education services through an IEP. We are certified educational advocates who support families in understanding educational documentation, accommodations, services, and procedural concerns involving their child's education.

Services may include:

- IEP review and analysis
- FIE (Full Individual Evaluation) review and analysis
- Parent consultation and educational guidance
- ARD meeting attendance and advocacy support
- Communication support related to educational concerns
- Guidance regarding non-compliance settlement

Math + Mandate is not a law firm and does not provide legal representation or legal advice.

- We are NOT attorneys
- We do NOT provide legal representation
- We do NOT represent clients in court
- We do NOT guarantee legal outcomes

If a matter progresses to mediation, due process, litigation, court proceedings, or any formal legal action, the Client understands they may need to retain licensed legal counsel or an attorney.

Payment Policy

Math + Mandate does not accept cash, cash app, or Zelle payments. All standard service payments must be submitted securely through our website: www.mathandmandate.com

Accepted payment methods through the website payment system may include debit card, credit card, or approved online payment options.

Non-Compliance Settlement

For non-compliance settlement matters / district resolution payments, additional payment methods may be accepted, including:

- Cash App: \$MathAndMandateLLC
- Zelle information will be provided if applicable

If the Client receives monetary compensation, reimbursement, settlement funds, or financial recovery connected to advocacy services provided by Math + Mandate, the Client agrees that Math + Mandate shall receive twenty percent (20%) of the total compensation amount received.

This includes, but is not limited to:

- Settlement agreements
- Mediation resolutions
- District reimbursements
- Compensatory education payouts
- Financial corrective action payments

The Client acknowledges and agrees that this provision is legally binding.

Payment of the agreed 20% portion shall be submitted promptly upon receipt of compensation funds.

Failure to provide the agreed-upon percentage may result in:

- Collection efforts
- Additional fees permitted by law
- Civil legal action
- Recovery of attorney fees and court costs where applicable

Service Fees

The following service fees apply:

- Free 30-Minute Consultation
- IEP & FIE Review: \$125
- ARD Meeting Attendance: \$100

Appointments may be conducted:

- In person
- Virtually through Google Meet

All services are non-refundable once payment has been submitted and services have begun.

Refund Policy

Due to the time, preparation, scheduling, document analysis, consultation, and advocacy work involved, all payments made to Math + Mandate are final and non-refundable.

By agreeing to these terms, the Client agrees not to initiate improper payment disputes or chargebacks for services that were rendered.

If a chargeback or payment dispute is filed after services have been provided, Math + Mandate reserves the right to:

- Provide documentation proving services were rendered

- Pursue recovery of unpaid balances
- Seek reimbursement for administrative fees, legal costs, collection fees, court costs, and other associated damages permitted by law

Guarantee Policy

Math + Mandate does not guarantee:

- District Compensation
- Reimbursement
- Settlement agreements
- Mediation outcomes
- District corrective action
- Financial recovery of any kind

Each case is unique, and outcomes depend on district findings, documentation, legal standards, and other factors outside of Math & Mandate's control.

Client Responsibilities

The Client agrees to:

- Provide accurate educational records and information
- Participate honestly in meetings and consultations
- Submit requested documents in a timely manner
- Maintain respectful communication with Math + Mandate staff
- Understand that advocacy support does not guarantee a specific outcome

Confidentiality

Math + Mandate respects the confidentiality of student and family information.

Educational records and sensitive information shared with Math + Mandate will be used solely for advocacy and consultation purposes and handled professionally to the best of our ability.

Agreement Acknowledgment

By booking services with Math + Mandate, submitting payment, signing electronically, or continuing advocacy services, the Client acknowledges that:

- They have read and understood this Agreement
- They voluntarily agree to all terms and conditions
- They understand Math + Mandate is not a law firm
- They understand outcomes are not guaranteed
- They agree to the payment and compensation terms outlined above